

## **WHISTLEBLOWING & CONFIDENTIALITY OF COLLEGE INFORMATION POLICY**

Confidential information and financial information **MUST NOT** be given verbally in response to telephone enquiries or casual callers to the College. In particular, details of suppliers and contracts, personal details of employees and their contracts of employment and personal details of students are confidential to the College.

### **CONFIDENTIAL REPORTING POLICY**

#### **A. Preamble**

1. Employees are often the first to realise there may be something seriously wrong within the College. However, they may not express their concerns because they feel that speaking up would be disloyal to their Colleagues or to the College. They may also fear harassment or victimisation. In these circumstances it may be easier to ignore the concern rather than report what may just be a suspicion of malpractice.
2. The College is committed to the highest possible standards of openness, probity and accountability. In line with that commitment we expect employees, and others that we deal with, who have serious concerns about any aspect of the College's work to come forward and voice those concerns. It is recognised that most cases will have to proceed on a confidential basis.
3. This policy document makes it clear that you can do so without fear of victimisation, subsequent discrimination or disadvantage. *This Confidential Reporting Policy is intended to encourage and enable employees to raise serious concerns within the College rather than overlooking a problem or 'blowing the whistle' outside.*
4. The policy applies to all employees and those contractors working for the College on College premises, for example, agency staff, contractors suppliers and those providing services under a contract with the College in their own premises.

#### **B. Aims and scope of this policy**

This policy aims to:

- encourage you to feel confident in raising serious concerns and to question and act upon concerns about practice
- provide avenues for you to raise those concerns and receive feedback on any action taken
- ensure that you receive a response to your concerns and that you are aware of how to pursue them if you are not satisfied
- reassure you that you will be protected from possible reprisals or victimisation if you have a reasonable belief that you have made any disclosure in good faith
- and to provide guidance on procedures for existing policies.

---

<b>Policy</b>	Confidentiality of College Information
<b>Policy Lead</b>	IKL
<b>Last Reviewed</b>	Mar 2021
<b>Next Review</b>	Mar 2022

There are existing procedures in place to enable you to lodge a grievance relating to your own employment. The Confidential Reporting Policy is intended to cover major concerns that fall outside the scope of other procedures. These include:

1. harassment
2. conduct which is an offence or a breach of law
3. disclosures relating to miscarriages of justice
4. health and safety risks, including risks to the public as well as other employees
5. damage to the environment
6. the unauthorised use of public funds
7. possible fraud and corruption
8. abuse of students, or
9. other unethical conduct.

Thus any serious concerns that you have about any aspect of service provision or the conduct of employees of the College or Corporation members or others acting on behalf of the College can be reported under the Confidential Reporting Policy. This may be about something that:

10. makes you feel uncomfortable in terms of known standards, your experience or the standards you believe the College subscribes to; or
11. is against the College's Articles & Instrument and policies; or
12. falls below established standards or practice; or
13. can be deemed to be improper conduct.

### C. Safeguards

1. Harassment or Victimisation (refer to Code of Practice on Harassment in Equality and Diversity Manual)
2. The College is committed to good practice and high standards and wants to be supportive of employees
3. The College recognises that the decision to report a concern can be a difficult one to make. If what you are saying is true, you should have nothing to fear because you will be doing your duty to your employer and to the College as a whole
4. The College will not tolerate any harassment or victimisation (including informal pressures) and will take appropriate action to protect you when you raise a concern in good faith
5. Any investigation into allegations of potential malpractice will not influence or be influenced by any disciplinary or redundancy procedures that might already affect you.

### Confidentiality

All concerns will be treated in confidence and every effort will be made not to reveal your identity if you so wish. At the appropriate time, however, you may need to come forward as a witness.

<b>Policy</b>	Confidentiality of College Information
<b>Policy Lead</b>	IKL
<b>Last Reviewed</b>	Mar 2021
<b>Next Review</b>	Mar 2022

### Anonymous Allegations

- This policy encourages you to put your name to your allegation whenever possible
- Putting your name to an allegation enables the college to investigate the issues raised more fully and ensure that a satisfactory conclusion is reached
- Concerns expressed anonymously are much less powerful but will be considered at the discretion of the College.

In exercising this discretion the factors to be taken into account would include:

- The seriousness of the issues raised
- The credibility of the concern; and
- The likelihood of confirming the allegation from attributable sources.

### Untrue and Malicious Allegations

*If you make an allegation in good faith, but it is not confirmed by the investigation, no action will be taken against you. If, however, you make an allegation frivolously, maliciously or for personal gain, disciplinary action may be taken against you.*

### **D. How to raise a concern**

1. As a first step, you should normally raise concerns with your immediate line manager. This depends, however, on the seriousness and sensitivity of the issues involved and who is suspected of the malpractice. If your line manager is not appropriate for any reason you should raise your concerns with a Senior Post-holder.
2. Concerns may be raised verbally or in writing. Staff who wish to make a written report are invited to use the following format:
  - the background and history of the concern (giving relevant dates)
  - the reason why you are particularly concerned about the situation.
3. The earlier you express the concern the easier it is to take action.
4. Although you are not expected to prove beyond doubt the truth of an allegation, you will need to demonstrate to the person contacted that there are reasonable grounds for your concern.
5. Advice and guidance on how matters of concern may be pursued can be obtained from any member of the Senior Management Team.
6. You may wish to consider discussing your concern with a colleague first and you may find it easier to raise the matter if there are two (or more) or you who have had the same experience or concerns.
7. You may invite your union representative or a colleague to be present during any meetings or interviews in connection with the concerns you have raised.

---

<b>Policy</b>	Confidentiality of College Information
<b>Policy Lead</b>	IKL
<b>Last Reviewed</b>	Mar 2021
<b>Next Review</b>	Mar 2022

**E. How the College will respond**

1. The College will respond to your concerns. Do not forget that testing out your concerns is not the same as either accepting or rejecting them.
2. Where appropriate, the matters raised may:
  - be investigated by management, or through the disciplinary process
  - be referred to the police
  - be referred to the external auditor
  - form the subject of an independent enquiry.
3. In order to protect individuals and those accused of misdeeds or possible malpractice, initial enquiries will be made to decide whether an investigation is appropriate and, if so, what form it should take. The over-riding principle which the College will have in mind is the public interest. The decision about an investigation will be made by the Principal or designated representative, or the Chair of Governors or the Chair's representative.
4. Some concerns may be resolved by agreed action without the need for investigation. If urgent action is required this will be taken into account before any investigation is conducted.
5. Within 10 working days of a concern being raised, the Principal or Chair of Governors will write to you:
  - acknowledge that the concern has been received
  - indicating how the College proposes to deal with this matter
  - giving an estimate of how long it will take to provide a final response
  - telling you whether any initial enquiries have been made
  - supplying you with information on staff support mechanisms, and
  - telling you whether further investigations will take place and, if not, why not.
6. The amount of contact between the staff considering the issues and you will depend on the nature of the matters raised, the potential difficulties involved and the clarity of the information provided. If necessary, the College will seek further information from you.
7. Where any meeting is arranged, off-site if you so wish, you can be accompanied by a union representative or a colleague.
8. The College will take steps to minimise any difficulties which you may experience as a result of raising a concern. For instance, if you are required to give evidence in criminal or disciplinary proceedings the College will arrange for you to receive advice about the procedure.
9. The College accepts that you need to be assured that the matter has been properly addressed. Thus, the subject to legal constraints, we will inform you of the outcome of any investigation.

**F. The responsible person**

The Principal has overall responsibility for the maintenance and operation of this policy. He/she maintains a record of concerns raised and the outcomes (but in a form which does not endanger your confidentiality) and will report as necessary to the Board of Governors.

---

<b>Policy</b>	Confidentiality of College Information
<b>Policy Lead</b>	IKL
<b>Last Reviewed</b>	Mar 2021
<b>Next Review</b>	Mar 2022



## G. How the matter can be taken further

1. This policy is intended to provide you with an avenue within the College to raise concerns. The College hopes you will be satisfied with any action taken. If you are not, you may raise it, in confidence, with the Chair of Governors. If you are still not satisfied, you may feel it is right to take the matter outside the College. The following are possible contact points:
  - the designated independent person or organisation.
  - your union representative
  - your local Citizens Advice Bureau
  - relevant professional bodies or regulatory organisations
  - a relevant voluntary organisation
  - the Police.
2. If you do take the matter outside the College, you should ensure that you do not disclose confidential information as identified in the college policy on the General Data Protection Regulation 2018. (GDPR).

---

<b>Policy</b>	Confidentiality of College Information
<b>Policy Lead</b>	IKL
<b>Last Reviewed</b>	Mar 2021
<b>Next Review</b>	Mar 2022